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July 14, 2011

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street NW
Washington, DC 20554

Re: Comment Deadlines Established Regarding the LightSquared Technical
Working Group Report, IB Docket No. 11-109

Dear Ms. Dortch,

My husband and I have AT&T cellular telephone service. By and large, they have been at least more satisfactory than Nextel, our prior provider, because AT&T at least gets the billing right. That's about the only good thing I can say about them. We endure dropped calls daily (they've become a way of life) but Nextel, which is now part of Sprint could never get billing done correctly, and of course, it was always "our fault." Not so. We finally broke the contract and dared them to try and enforce it. They chose to not proceed. Wisely so.

We need more cell service. We need more competition. We need it now. Right now. The AT&T-T-Mobile merger begs for more competition. The "urge to merge" in the cellular industry has left the consumer at the mercy of the big players and prices will surely skyrocket. Just last week, we were told that a feature (texting at a certain price) had doubled in cost. The rape and pillaging of consumers has already begun.

I have a GPS in both my cars. We paid a lot of money for them. They work fairly well, but truth be known, not much better than the cellular system.

Both are fairly new, but both become confused and God forbid you travel under some trees or the satellite is hidden from view. The poor thing takes sometimes minutes to find its way and oftentimes must be turned off then on again to work properly. And these aren't \$99 "tom toms" either, by the way. They are expensive Garmins that should work better than they do.

Sometime just for the fun of it, try getting reception on Sanibel Island, Florida or Marco Island. Drive the length of I-75 and see how many "dead spots" you encounter. Yes, there is need for more cellular service, and the need is now.

While the GPS and cellular interests are figuring out how to work with each other, maybe they can figure out how to justify the rates consumers are being charged for their services. My understanding is that SIGHTSQUARED, the applicant that's giving all these entrenched interests so much heartburn, is offering to enter the "wholesale market" and try to spring up a number of small companies around the country, so that right at 100 percent of the nation will be covered by their satellite-terrestrial system.

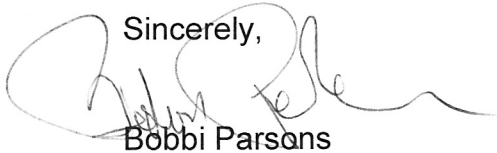
Competition has been missing----and I'm talking about REAL competition here, not the "fake" kind that results from two companies owned by the same parent pretending to compete, as T-Mobile and AT&T will do for a while before they announce some grand scheme that will eventually equate to "screw both's subscribers" but real, sure enough competition in which Mr. Falcone and his hedgefund cohorts (if he has any left at that point) lay those gigabytes out there at wholesale prices and let entrepreneurs start up new companies that can bounce signals around the sky take a shot at doing it---well, what the hell, that's the way America has always professed itself to be.

So why not give them a chance? Tell the GPS interests to quit bitching and try cooperating, and see where this new idea can take an industry that everyone agrees is terribly underserved.

The ball is in your court. It would have been nice if the GPS in my Hyundai didn't take me all the way through Ybor City to get from one part of Tampa to another---but it did....maybe 35 stop signs. It would have been nice if AT&T hadn't dropped a call between my daughter in Kentucky and me in Florida four (4) times last week, but they did.

You can fix things like this. It's called "overcoming resistance to change."

Thank you for reading.

Sincerely,

Bobbi Parsons